



2022 REFUND/CANCELLATION POLICY

REFUND POLICY

Scratching before close of entry the competitor must notify Lucy Pearson (0408 848 295) to receive a refund, minus a \$20 administration fee. Please note, Global does not automatically issue refunds so if you don't communicate your scratching from the event you won't get a refund.

Scratching after close of entry the competitor must notify Lucy Pearson (0408 848 295) & email a vet/doc certificate to swanriversj@gmail.com within 3 days of the event finishing to receive a refund, minus a \$20 administration fee.

If a competitor gets COVID-19 before or during an event, a screenshot of your POSITIVE PCR test results must be sent to Lucy Pearson (0408 848 295) to receive a refund, minus a \$20 administration fee.

If a competitor is considered a COVID-19 close contact, a screenshot of the POSITIVE PCR test resulting in the close contact must be sent to Lucy Pearson (0408 848 295) to receive a refund, minus a \$20 administration fee.

Other scratchings are non-refundable. Changes during shows are at the discretion of the organiser and costs adjusted accordingly.

CANCELED/SUSPENDED EVENTS

The organiser reserves the right to cancel, suspend or postpone SRSJC events due to inclement weather, COVID-19 or other unforeseen circumstances.

When an event is canceled/suspended the competitor is to complete the *Competitor Reimbursement Form* below and email it to swanriversj@gmail.com no later than 7 days after the event to receive a refund, minus a \$20 administration fee.

If the *Competitor Reimbursement Form* hasn't been completed and sent in, no refund will be given.



Competitor Reimbursement Form 2022

Competitors name:

Event date:

Phone number:

Email:

Account name:

Account BSB:

Account number:

Total entry fee paid:

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Please sign and date this to indicate your acceptance.

Signature:

Date:

